2013 Calendar & 2012 Annual Report
Union Settlement Association creates opportunity in East Harlem by offering comprehensive programs that help underserved residents improve their skills and build better lives for themselves and their families.

DESIGN Design Works, Neha Motipara + Abby Goldstein

PHOTOGRAPHED BY Jordan Boone, Ari Briski, Rick Brown, Adam Cantor, James Elkus, Evan Forman, Gabriella Herman, Sarah Kuras, Sara Stuart, Annie Whelan and Emily Wilson.
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SARA STUART
Director of Development and Communication

CARLOS TORUÑO
Director of Facilities
Dear Friends of Union Settlement:

At first glance this looks like a calendar. But it is much more than that. It is our FY2012 Annual Report, and includes lots of information about the many accomplishments in our programs and services during the past year, as well as a summary of our agency financial information.

It is a glimpse into the lives of some of our participants, several of whom explain in their own words what Union Settlement means to them.

It is a window into the past, with dates of important events in Union Settlement’s 117-year history here in East Harlem.

It is a “thank you” to our supporters—individuals, foundations, corporations and government agencies—who through gifts, grants, contracts or in-kind donations have provided Union Settlement with the resources we require to serve those in need.

It is a photo album, with wonderful images of the children, adults, families, locations and activities that together make up Union Settlement.

Finally, of course, it is a calendar. So display it proudly and prominently, and use it to write in your own meeting and appointment dates. And when you turn the page as each month passes, be comforted knowing that, thanks to your support, Union Settlement is working every day to help our East Harlem neighbors improve their skills and build better lives for themselves and their families.

Wishing you all the best in the coming year.

Reginald Harwell  
Chair

David M. Nocenti  
Executive Director
“Everyone at Union Settlement has a big heart.”
— Giovanni Classen, community member and youth program participant
Agency Highlights

Members of the Board of Directors and staff created a strategic plan which will help us become an even more effective organization in the coming three years. Among the plan’s initiatives is a commitment to develop metrics to assess program quality and measure program improvements.

An agency-wide effort was launched to ensure that Union Settlement is a safe environment for East Harlem’s LGBTQ (lesbian, gay, bisexual, transgender, questioning) population, and that an individual’s sexuality will never adversely affect a participant’s or staff member’s experience within any of our programs. Our goal is to promote an open, safe and aware community with respect to matters of gender and sexuality through education.

We were matched with a team of Morgan Stanley employees who won the 2012 Morgan Stanley Strategy Challenge with their strategic analysis of our Adult Education program. Union Settlement was one of only 15 nonprofits selected for this national competition.
“Now, I feel great about the college process... I have a head start.” — Nisat Begum, College Readiness Program participant
1915: In response to the economic crisis of 1915, Union Settlement provides relief work, such as bandage rolling and rug making, for 300 unemployed.

In FY2012 we provided college and financial aid counseling to over 1,100 low-income, prospective first-generation college students in six public high schools and three middle schools. We helped 235 high school seniors navigate the college application process, of which 97% graduated and 90% were accepted to college. 52 high school students attended summer pre-college programs in writing and theater, and in science and technology, and we offered visits to 15 colleges. Our new Program Alumni College Transitions initiative helped 59 new college students with support services throughout their freshman year. We are proud that the 59 students remained enrolled and are continuing into their second year of college. During the last 50 years, our College Readiness Program has helped nearly 20,000 low-income students pursue their dreams of higher education.
“My child is really benefiting from the program and I know that she is in a safe environment.” — Child Care Parent
Union Settlement provides well-rounded, bilingual and high quality early childhood education to over 500 children who attend our Child Care/Head Start centers and our Family Child Care Network.

We enrolled 5,600 children in our pediatric asthma tracking and education program throughout East and Central Harlem to combat high rates of pediatric asthma.

263 staff members and parents at 81 centers benefitted from asthma awareness training.

We give priority to meeting the needs of homeless families and served approximately 90 homeless families, providing crucial socialization and stability for their children, which allows their parents time to seek work and permanent housing.

1965: Union Settlement opens one of the nation’s first Head Start centers.
“I am humbled by my clients... They have a lot of strength; they are resourceful.” — Therapist
MENTAL HEALTH SERVICES HIGHLIGHTS

This year we served 687 clients. One quarter of our clients are children ages 12 and under, 14% are ages 13 to 20, and nearly 20% are seniors over age 55.

We provided 142 emotionally disturbed children and adolescents with case management services.

Our HIV Counseling Program assisted 43 HIV-infected adults, their partners and their families with professional assessments, treatment and case management in both English and Spanish.
“Our team is always excited to spend time weeding and planting to beautify Union Settlement’s community garden.” — Dawn Carrillo, Popular Community Bank
VOLUNTEER HIGHLIGHTS

During FY2012 volunteers donated over 2,000 hours of service to Union Settlement. These hours were spent tutoring students, beautifying our centers, and providing administrative support.

257 volunteers came in groups to complete 21 service projects across Union Settlement programs, including job and college readiness fairs, arts and fitness activities, garden beautification, and assisting with parties for children and seniors.

Union Settlement hosted 10 Americorps VISTA volunteers. These dedicated young people helped to connect teen program participants with tutoring, summer internships and volunteer opportunities, expand an alumni network for our College Readiness Program, and create a gardening and nutrition education program for children ages 6-10.

May 1895: Union Settlement founded by alumni of Union Theological Seminary.
“You may never be famous or make a big impact in the world, but your kid, that’s the one person who will always remember you.” — Fatherhood Program participant
YOUTH: OUT-OF-SCHOOL PROGRAM HIGHLIGHTS

Union Settlement served 92 “disconnected” youth ages 16-24 who were out of school and unemployed. 70 completed work-readiness programs; 15 were placed in internships; 14 enrolled in alternate education services or returned to public schools; and 5 passed the GED exam.

70 young noncustodial fathers participated in our Fatherhood Program, which provides individual and family counseling, parent and life skills workshops, job readiness training and placement, visitation assistance/court advocacy, and mentoring.

All participants have contact with their children at least two to three times a week.

Half of the fathers have gained employment; the other half are actively interviewing for full-time jobs; and 10 have enrolled in pre-GED classes.

50% of our participants were able to provide consistent financial assistance for their children, an increase from 42% in FY2011.
“I’ve been here since the first day of swimming this summer, and I’ll be doing this for the rest of my life.” — Juana Gilbert, Jefferson Senior Center participant
Over 1,300 older adults use our services, which include group meals, fitness and health classes, benefits assistance, nutrition workshops, computer resources, games and arts and cultural activities.

70,000 meals were provided at our five Senior Centers.

Over 370 homebound seniors are enrolled in our Meals on Wheels program, and we delivered over 100,000 hot meals this past year. We also delivered 77,142 sandwiches through our East Harlem Dinner Project.

250 seniors in East Harlem and Central Harlem used our Senior Transportation program to take 17,789 individual trips to parks, fitness centers, farmers markets, parties, sporting events, and doctor’s appointments.

Seniors participate in our regular exercise programs such as Walking Clubs, Staywell Exercise, Yoga, Tai Chi, Zumba and Senior Swim.

Over 185 seniors volunteered 4,200 hours of service each month to assist their neighbors and senior centers.

1942: With growing population of elderly, Union Settlement responds by starting one of the first seniors programs in New York City.
“The loan was the extra push I needed. It was great they were able to work with us.” — Luis Pagan, Owner, Little Red Cart
Since its inception in 1957, the Union Settlement Federal Credit Union (USFCU) has been a financial lifeline for East Harlem’s low-income residents.

Last year, 250 members were provided with $1,054,747 in personal, business, home and educational loans.

USFCU helped East Harlem residents file over 1,800 tax returns, generating $2.9 million in refunds – up from $2.4 million last year.

Last year, USFCU held 66 finance workshops – up from 26 workshops the previous year – attended by 455 participants, including parents in our childcare program, senior center members, youth in our after-school programs, and Adult Education students.
“The program was fun. The classes focus on what you need the most.” — Jerra Hall, Adult Education participant and recent GED graduate
ADULT EDUCATION HIGHLIGHTS

More than 450 students took classes including English for Speakers of Other Languages (ESOL), basic literacy, GED preparation in English and Spanish, citizenship and computer skills.

Students took part in our immigration counseling and free tax preparation services, and also benefited from referrals to other services.

In FY2012 we provided counseling to students in English, Spanish, French and Arabic.

149 students completed our Home Health Aide Training Program to date and 106 are already working.

Our 19-year-old Writing Through Reading program, in partnership with the 92nd Street Y, has helped nearly 200 ESOL and GED students learn English and improve their reading and writing skills. Visiting authors for the 2011-2012 season included world-renowned writers Pico Iyer, Brian Turner, Ilan Stavans and Kay Ryan.

September 2011: Mayor Bloomberg proclaims September 27 Union Settlement Day in honor of street renaming.
“Working with Miniya is easy, relationship-wise, and I just want to do what is best for her.” — Phyllis Ferber, Literacy Tutor
YOUTH: IN-SCHOOL PROGRAM HIGHLIGHTS

In its second year, the Union Settlement/OASIS Intergenerational Tutoring Program paired senior volunteer tutors with over 100 at-risk children in six local elementary schools. This individualized tutoring is achieving great improvements in the children’s reading skills.

175 youngsters ages 5 to 12 participated in our after-school programs. They benefited from tutoring, computer instruction, visual and performing arts projects, and a full day summer camp.

We worked with 140 adolescents ages 10-21 providing comprehensive pregnancy prevention services and sexual health education.

150 middle school students participated in academic, personal and cultural enrichment activities, and programs in leadership development, sexual literacy and college preparation.

1913: Music school is founded at Union Settlement which goes on to become the Manhattan School of Music.
“My aide is the best thing that has happened to me since my stroke.” — Patient
More than 370 patients received care from Union Settlement Home Care aides, enabling them to continue to live independently. Our aides provide basic health care, administer medications, prepare healthy foods and offer companionship and assistance with bathing and grooming.

This year we added a process to assess the skills of our aides and implemented training, so that they can care for the increasingly complex needs of our patient base.

Regular home visits by nurses provided supervision and guidance to our aides, improving overall basic health and well-being of the patients and often identifying unmet needs or risks to be addressed.
“I love the Christmas parties at Union Settlement. I look forward to it every year!” — Jefferson Senior Center participant
HOLIDAY SEASON HIGHLIGHTS

Union Settlement partnered with corporate donors and non-profits to distribute over 350 Thanksgiving pantry bags filled with turkeys, fresh vegetables and fixings to East Harlem families.

14 corporate and non-profit partners collected holiday gifts for over 1,000 children and seniors at Union Settlement centers.

Each year Union Settlement holds holiday meals on Thanksgiving and Christmas Day so that seniors who no longer live near family can celebrate with friends.

December 1895: First Union Settlement kindergarten opens.
**STATEMENT OF ACTIVITIES**
*For the fiscal year ended June 30, 2012*

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<th>2011 AUDITED</th>
<th>2012 UNAUDITED</th>
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<td><strong>Total Program Services</strong></td>
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<td><strong>Administrative Costs</strong></td>
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<td>Administrative Support</td>
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<td>Publicity and Fundraising</td>
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<td><strong>Total Administrative Costs</strong></td>
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<td><strong>Total Expenditures</strong></td>
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<th>2011 AUDITED</th>
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<td><strong>Change in Net Assets</strong></td>
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<td>2,839,485</td>
<td>(271,681)</td>
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<td>Unrealized Pension Plan Market Gain (Loss)</td>
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<td><strong>Net Assets – Prior Year</strong></td>
<td>(5,256,327)</td>
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<td><strong>Total Net Assets at End of Year</strong></td>
<td>$(1,300,284)</td>
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## Fiscal Year 2012 Individual, Corporate and Foundation Supporters

### Gifts of $100,000 and above

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The East Harlem Café
Felidia Restaurant
FILA
Ira Frost
Healthfirst
Jane & Me
Gerald Kaminsky
Koi Restaurant
Sarah Kuras
Land Air Foundation
Pamela Lent
Lex Restaurant
The Lexington Social
Little Orchestra Society
Helene Marks Early Start Foundation
Ruth Meyer
Mister Wright Fine Wines and Spirits
MIZU New York
Mizuho Corporate Bank
Moet Hennessy USA
MOOGOO Prints
El Museo del Barrio
Museum of the City of New York
Wolfgang Neumann
New York Nets
Eugene D. Orza
Patsy’s Pizzeria & Restaurant
Peri Ela Restaurant
Perry Ellis International
Piatto D’Oro
Richard Poccia
David Pollack
Donald Purcell
Radio Shack Corporation
Revlon
Lynn Roberts Ph.D.
Frederic Rosenberg
Rouge Tomate Restaurant
Stephen Schmidt
Mary E. Sivak
Six Flags Great Adventure
Substance for Fashion Concious People
Target
Viking Penguin Group
Wells Fargo
White & Warren
David Yurman
Simon & Schuster
Six Flags Great Adventure
Kelsey Stricklin
Viking Penguin Books
Lisa & Marc Vivori
William Morris Endeavor Entertainment LLC
New York State Department of Education
New York State Department of Health
New York State Health Research Institute
New York State Office of Children and Family Services
Office of the Manhattan Borough President
United States Department of Education
United States Department of Health and Human Services

Public Agencies
New York City Administration for Children’s Services
New York City Council
New York City Department for the Aging
New York City Department of Consumer Affairs
New York City Department of Health & Mental Hygiene
New York City Department of Probation
New York City Department of Youth and Community Development
New York State Council on the Arts

John H.T. Wilson Legacy Society

John H.T. Wilson served on Union Settlement’s Board of Directors and Advisory Council for over 40 years including serving as Board Chair. Our planned giving program is named in his memory to recognize his four decades of leadership and his generous support for the organization. We gratefully acknowledge the members of the Legacy Society:

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Louise Bozorth
Kate Buford
A. Macdonald Caputo
Arthur Einstein
Eli Gross
Reginald E. Harwell
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Bevis Longstreth
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Creating Opportunity in East Harlem