

2013 Calendar & 2012 Annual Report



















LOCATIONS

Administration

1 237 East 104th Street (212) 828-6000

Adult Education

1 237 East 104th Street, 2nd Floor (212) 828-6016

Credit Union

1 237 East 104th Street, Main Floor (212) 828-6061/2/0

Early Childhood

- (3) FAMILY CHILD CARE NETWORK 2209 Second Avenue (at 104th Street) (212) 828-6059
- 2 HEAD START AT 218 218 East 104th Street, Main Floor (212) 828-6070
- 3 HEAD START AT FRANKLIN PLAZA 2081 Second Avenue (212) 828-6413
- 1 LEGGETT MEMORIAL DAY CARE CENTER 237 East 104th Street (212) 828-6051
- 4 METRO NORTH
 DAY CARE CENTER
 304 East 102nd Street
 (212) 828-6083
- PEQUEÑOS SOULS DAY CARE 114 East 122nd Street, Main Floor (212) 427-7644
- UNION CARVER DAY CARE CENTER 1565 Madison Avenue (at 106th Street) (212) 828-6078
- 1 WASHINGTON
 DAY CARE CENTER
 1893 Second Avenue (at 97th Street)
 (212) 828-6088

Home Care

8 158 East 115th Street, Suite #218 (212) 828-6141

Manhattan HIV CARE Network

9 174 East 104th Street, 3rd Floor (212) 828-6182

Mental Health

10 2089 Third Avenue (at 114th Street) (212) 828-6144

Seniors

- 11 CORSI SENIOR CENTER 307 East 116th Street (212) 828-6756
- 12 EAST RIVER SENIOR CENTER 402 East 104th Street (212) 828-6107
- (212) 828-6055
- JEFFERSON SENIOR CENTER First Avenue (at 114th Street) (212) 828-6098
- (212) 828-6115

 WASHINGTON/LEXINGTON
 SENIOR CENTER
 1775 Third Avenue (at 98th Street)

Youth

(5) WASHINGTON
COMMUNITY CENTER
1775 Third Avenue (at 98th Street)
(212) 828-6110



Union Settlement Association creates opportunity in East Harlem by offering comprehensive programs that help underserved residents improve their skills and build better lives for themselves and their families.



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Assistant Director of Youth Services

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DEOCHAND NARAIN Chief Financial Officer

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Chief Operating Officer, Union Settlement Home Care Services

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Director of Development and Communication

CARLOS TORUÑO
Director of Facilities

and Chairman of the Board

Dear Friends of Union Settlement:

At first glance this looks like a calendar. But it is much more than that.

Letter From the Executive Director

It is our FY2012 Annual Report, and includes lots of information about the many accomplishments in our programs and services during the past year, as well as a summary of our agency financial information.

It is a glimpse into the lives of some of our participants, several of whom explain in their own words what Union Settlement means to them.

It is a window into the past, with dates of important events in Union Settlement's 117-year history here in East Harlem.

It is a "thank you" to our supporters-individuals, foundations, corporations and government agencies - who through gifts, grants, contracts or in-kind donations have provided Union Settlement with the resources we require to serve those in need.

It is a photo album, with wonderful images of the children, adults, families, locations and activities that together make up Union Settlement.

Finally, of course, it is a calendar. So display it proudly and prominently, and use it to write in your own meeting and appointment dates. And when you turn the page as each month passes, be comforted knowing that, thanks to your support, Union Settlement is working every day to help our East Harlem neighbors improve their skills and build better lives for themselves and their families.

Wishing you all the best in the coming year.



David M. Nocenti Executive Director

Darl M. Nort









JANUARY

"Everyone at Union Settlement has a big heart."

— Giovanni Classen, community member and youth program participant

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		NEW YEAR'S DAY	2	3	4	5
6 THREE KINGS DAY	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21 MARTIN LUTHER KING DAY	22	23	24	25	26
27	28	29	30	31		



AGENCY HIGHLIGHTS

Members of the Board of Directors and staff created a strategic plan which will help us become an even more effective organization in the coming three years. Among the plan's initiatives is a commitment to develop metrics to assess program quality and measure program improvements.

An agency-wide effort was launched to ensure that Union Settlement is a safe environment for East Harlem's LGBTQ (lesbian, gay, bisexual, transgender, questioning) population, and that an individual's sexuality will never adversely affect a participant's or staff member's experience within any of our programs. Our goal is to promote an open, safe and aware community

with respect to matters of gender and sexuality through education.

We were matched with a team of Morgan Stanley employees who won the 2012 Morgan Stanley Strategy Challenge with their strategic analysis of our Adult Education program. Union Settlement was one of only 15 nonprofits selected for this national competition.





FEBRUARY

"Now, I feel great about the college process...

I have a head start."— Nisat Begum, College Readiness Program participant

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1915: In response to the ecor Union Settlement provides re rolling and rug making, for 30	lief work, such as bandage				1	2
3	4	5	6	7	8	9
10 CHINESE NEW YEAR	11	12	13	14	15	16
17	18 WASHINGTON'S BIRTHDAY	19	20	21	22	23
24	25	26	27	28		



COLLEGE READINESS HIGHLIGHTS

In FY2012 we provided college and financial aid counseling to over 1,100 low-income, prospective first-generation college students in six public high schools and three middle schools.

We helped 235 high school seniors navigate the college application

process, of which 97% graduated and 90% were accepted to college.

52 high school students attended summer pre-college programs in writing and theater, and in science and technology, and we offered visits to 15 colleges.

Our new Program Alumni College Transitions initiative helped 59 new college students with support services throughout their freshman year. We are proud that the 59 students remained enrolled and are continuing into their second year of college.

During the last 50 years, our College Readiness Program has helped nearly 20,000 low-income students pursue their dreams of higher education.











MARCH

"My child is really benefiting from the program and I know that she is in a safe environment."—Child Care Parent

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1965: Union Settlement opens of Head Start centers.	ne of the nation's first				1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24 31 EASTER	25 FIRST NIGHT OF PASSOVER	26	27	28	29 GOOD FRIDAY	30



EARLY CHILDHOOD PROGRAM HIGHLIGHTS

Union Settlement provides wellrounded, bilingual and high quality early childhood education to over 500 children who attend our Child Care/Head Start centers and our Family Child Care Network.

We enrolled 5,600 children in our pediatric asthma tracking and education program throughout East and Central Harlem to combat high rates of pediatric asthma.

263 staff members and parents at 81 centers benefitted from asthma awareness training.

We give priority to meeting the needs of homeless families and served approximately 90 homeless families, providing crucial socialization and stability for their children, which allows their parents time to seek work and permanent housing.





APRIL

"I am humbled by my clients... They have a lot of strength; they are resourceful." — Therapist

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22 EARTH DAY	23	24	25	26	27
28	29	30			April 1957: Union Settlen	nent Federal Credit Union opens.



MENTAL HEALTH SERVICES HIGHLIGHTS

The Johnson Counseling Center, our licensed mental health clinic, provides assistance to the residents of East Harlem through individual, family, group and couples therapy, crisis intervention, psychiatric evaluations, and other services. This year we served 687 clients. One quarter of our clients are children ages 12 and under, 14% are ages 13 to 20, and nearly 20% are seniors over age 55.

We provided 142 emotionally disturbed children and adolescents with case management services.

Our HIV Counseling Program assisted 43 HIV-infected adults, their partners and their families with professional assessments, treatment and case management in both English and Spanish.











MAY

"Our team is always excited to spend time weeding and planting to beautify Union Settlement's community garden."— Dawn Carrillo, Popular Community Bank

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
May 1895: Union Settlement fo Theological Seminary.	unded by alumni of Union		1	2	3	4
5	6	7	8	9	10	11
12 MOTHER'S DAY	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	



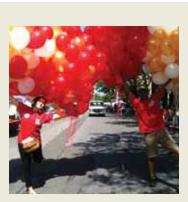
VOLUNTEER HIGHLIGHTS

MEMORIAL DAY

During FY2012 volunteers donated over 2,000 hours of service to Union Settlement. These hours were spent tutoring students, beautifying our centers, and providing administrative support.

257 volunteers came in groups to complete 21 service projects across Union Settlement programs, including job and college readiness fairs, arts and fitness activities, garden beautification, and assisting with parties for children and seniors.

Union Settlement hosted 10
Americorps VISTA volunteers. These dedicated young people helped to connect teen program participants with tutoring, summer internships and volunteer opportunities, expand an alumni network for our College Readiness Program, and create a gardening and nutrition education program for children ages 6-10.





JUNE

"You may never be famous or make a big impact in the world, but your kid, that's the one person who will always remember you."—Fatherhood Program participant

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
June 1903: Union Settlement of camp at Lake Mohegan.	pens its first youth summer					1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
FATHER'S DAY	24	25	26	27	28	29



YOUTH: OUT-OF-SCHOOL PROGRAM HIGHLIGHTS

Union Settlement served 92 "disconnected" youth ages 16-24 who were out of school and unemployed. 70 completed work-readiness programs; 15 were placed in internships; 14 enrolled in alternate education services or returned to public schools; and 5 passed the GED exam.

70 young noncustodial fathers participated in our Fatherhood Program, which provides individual and family counseling, parent and life skills workshops, job readiness training and placement, visitation assistance/court advocacy, and mentoring.

All participants have contact with their children at least two to three times a week.

Half of the fathers have gained employment; the other half are actively interviewing for full-time jobs; and 10 have enrolled in pre-GED classes.

50% of our participants were able to provide consistent financial assistance for their children, an increase from 42% in FY2011.





JULY

"I've been here since the first day of swimming this summer, and I'll be doing this for the rest of my life."— Juana Gilbert, Jefferson Senior Center participant

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	INDEPENDENCE DAY	5	6
7	8	FIRST NIGHT OF RAMADAN	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31		1942: With growing popula Settlement responds by sta programs in New York City.	arting one of the first seniors



SENIOR SERVICES HIGHLIGHTS

Over 1,300 older adults use our services, which include group meals, fitness and health classes, benefits assistance, nutrition workshops, computer resources, games and arts and cultural activities.

70,000 meals were provided at our five Senior Centers.

Over 370 homebound seniors are enrolled in our Meals on Wheels program, and we delivered over 100,000 hot meals this past year. We also delivered 77,142 sandwiches through our East Harlem Dinner Project.

250 seniors in East Harlem and Central Harlem used our Senior Transportation program to take 17,789 individual trips to parks, fitness centers, farmers markets, parties, sporting events, and doctor's appointments.

Seniors participate in our regular exercise programs such as Walking Clubs, Staywell Exercise, Yoga, Tai Chi, Zumba and Senior Swim.

Over 185 seniors volunteered 4,200 hours of service each month to assist their neighbors and senior centers.



AUGUST

"The loan was the extra push I needed. It was great they were able to work with us."— Luis Pagan, Owner, Little Red Cart

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1937: Union Settlement opens East Harlem.	a cooperative grocery in			1	2	3
4	5	6	7	8 EID AL-FIR	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31



CREDIT UNION HIGHLIGHTS

Since its inception in 1957, the *Union Settlement Federal Credit Union* (USFCU) has been a financial lifeline for East Harlem's low-income residents.

Last year, 250 members were provided with \$1,054,747 in personal, business, home and educational loans.

USFCU helped East Harlem residents file over 1,800 tax returns, generating \$2.9 million in refunds – up from \$2.4 million last year.

Last year, USFCU held 66 finance workshops – up from 26 workshops the previous year – attended by 455 participants, including parents in our childcare program, senior center members, youth in our after-school programs, and Adult Education students.



SEPTEMBER

"The program was fun. The classes focus on what you need the most."— Jerra Hall, Adult Education participant and recent GED graduate

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
1	2 LABOR DAY	3	ROSH HASHANAH AT SUNSET	5	6	7	
8	9	10	11	12	13 YOM KIPPUR AT SUNSET	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
20	20				September 2011: Mayor Bl	oomberg proclaims	

September 2011: Mayor Bloomberg proclaims September 27 Union Settlement Day in honor of street renaming.



ADULT EDUCATION HIGHLIGHTS

More than 450 students took classes including English for Speakers of Other Languages (ESOL), basic literacy, GED preparation in English and Spanish, citizenship and computer skills.

Students took part in our immigration counseling and free tax preparation

services, and also benefited from referrals to other services.

In FY2012 we provided counseling to students in English, Spanish, French and Arabic.

149 students completed our Home Health Aide Training Program to date and 106 are already working. Our 19-year-old Writing Through Reading program, in partnership with the 92nd Street Y, has helped nearly 200 ESOL and GED students learn English and improve their reading and writing skills. Visiting authors for the 2011-2012 season included world-renowned writers Pico lyer, Brian Turner, Ilan Stavans and Kay Ryan.





OCTOBER

"Working with Miniya is easy, relationship-wise, and I just want to do what is best for her."— Phyllis Ferber, Literacy Tutor

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1913: Music school is founded goes on to become the Manhat		1	2	3	4	5
6	7	8	9	10	11	12
13	14 COLUMBUS DAY	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31 HALLOWEEN		



YOUTH: IN-SCHOOL PROGRAM HIGHLIGHTS

In its second year, the Union Settlement/OASIS Intergenerational Tutoring Program paired senior volunteer tutors with over 100 at-risk children in six local elementary schools. This individualized tutoring is achieving great improvements in the children's reading skills. 175 youngsters ages 5 to 12 participated in our after-school programs. They benefited from tutoring, computer instruction, visual and performing arts projects, and a full day summer camp.

We worked with 140 adolescents ages 10-21 providing comprehensive pregnancy prevention services and sexual health education.

150 middle school students participated in academic, personal and cultural enrichment activities, and programs in leadership development, sexual literacy and college preparation.











NOVEMBER

"My aide is the best thing that has happened to me since my stroke." — Patient

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1932: Union Settlement opens obirth control clinics.	ne of the City's first				DÍA DE LOS MUERTOS	2
3	4	5 ELECTION DAY	6	7	8	9
10	11 VETERAN'S DAY	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27 FIRST NIGHT OF HANNUKKAH	28 THANKSGIVING	29	30



HOME CARE HIGHLIGHTS

More than 370 patients received care from Union Settlement
Home Care aides, enabling them to continue to live independently.
Our aides provide basic health care, administer medications, prepare healthy foods and offer companionship and assistance with bathing and grooming.

This year we added a process to assess the skills of our aides and implemented training, so that they can care for the increasingly complex needs of our patient base. Regular home visits by nurses provided supervision and guidance to our aides, improving overall basic health and well-being of the patients and often identifying unmet needs or risks to be addressed.





DECEMBER

"I love the Christmas parties at Union Settlement.

I look forward to it every year!" — Jefferson Senior Center participant

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25 CHRISTMAS	26 FIRST NIGHT OF KWANZAA	27	28
29	30	31	STATISTIANO	THO HIGH OF KWINZZW	December 1895: First U kindergarten opens.	nion Settlement



HOLIDAY SEASON HIGHLIGHTS

Union Settlement partnered with corporate donors and non-profits to distribute over 350 Thanksgiving pantry bags filled with turkeys, fresh vegetables and fixings to East Harlem families.

NEW YEAR'S EVE

14 corporate and non-profit partners collected holiday gifts for over 1,000 children and seniors at Union Settlement centers.

Each year Union Settlement holds holiday meals on Thanksgiving and Christmas Day so that seniors who no longer live near family can celebrate with friends.



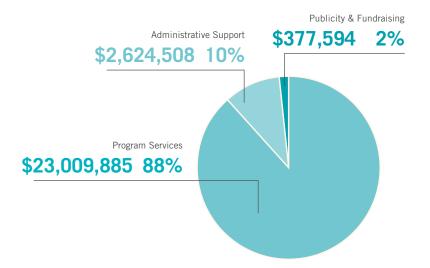
STATEMENT OF FINANCIAL POSITION

For the fiscal year ended June 30, 2012

	2011 AUDITED	2012 UNAUDITED
ASSETS		
Cash & Cash Equivalents	\$609,927	\$61,897
Investments	1,110,968	249,911
Accounts Receivable	2,254,953	2,397,857
Prepaid Expenses	11,243	52,292
Due from Government Agencies	1,555,591	2,133,899
Fixed Assets, Net	117,524	110,811
Other Assets	17,200	16,600
Total Assets	\$5,677,406	\$5,023,267

LIABILITIES AND NET ASSETS

LIADILITIES AND NET ASSETS		
Liabilities:		
Accounts Payable	\$1,344,955	\$1,322,957
Accrued Wages and Fringes	1,999,186	2,039,066
Deferred Income	277,135	287,505
Due to Government Agencies	468,313	1,433,211
Liability for Pension Benefits	2,812,493	4,577,447
Loan Payable	75,608	
Total Liabilities	\$6,977,690	\$9,660186
Net Assets:	(1,300,284)	(4,636,919)
Total Liabilities and Net Assets	\$5,677,406	\$5,023,267



STATEMENT OF ACTIVITIES

Total Net Assets at End of Year

For the fiscal year ended June 30, 2012

	2011 AUDITED	2012 UNAUDITED
TOTAL SUPPORT AND REVENUES		
Foundations/Corporations	\$658,819	\$734,621
Individuals	213,127	152,969
In-Kind Services	1,488,318	1,503,722
Other Community Groups	1,067,050	1,733,139
Government Grants and Contracts	8,431,612	8,329,365
Program and Managed Care	13,401,173	11,628,337
Special Events	305,141	378,794
Bequest	1,995,755	-
Other Revenues	1,290,477	2,210,068
Total Support and Revenues	\$28,851,472	\$26,671,015
EXPENDITURES		
Youth Services	\$2,719,017	\$2,954,697
Early Childhood Services	6,445,525	6,481,320
Services for Older Adults	2,401,450	1,592,599
Counseling and HIV Care Services	3,848,921	4,122,515
Adult Education	663,445	359,662
Home Care Program	6,879,509	8,272,048
Other Program Services	52,018	
Total Program Services	\$23,009,885	\$23,782,841
ADMINISTRATIVE COSTS		
Administrative Support	\$2,624,508	\$2,727,320
Publicity and Fundraising	377,594	432,535
Total Administrative Costs	\$3,002,102	\$3,159,855
Total Expenditures	\$26,011,987	\$26,942,696
Change in Net Assets	2,839,485	(271,681)
Unrealized Pension Plan Market Gain (Loss)	(1,116,558)	(1,764,954)
Net Assets – Prior Year	(5,256,327)	(1,300,284)

\$(1,300,284)

\$(3,336,919)

Fiscal Year 2012 Individual, Corporate and Foundation Supporters

Gifts of \$100,000 and above

The Clark Foundation

Gifts of \$50,000-\$99,999

FJC - A Foundation of
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MetLife Foundation
The New York Women's Foundation
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van Ameringen Foundation

Gifts of \$25,000-\$49,999

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Gifts of \$15,000-\$24,999
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Catha & David K. Carlson
Frances L. & Edwin L. Cummings
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Empire Blue Cross/Blue Shield
Eli & Jennifer Gross
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Popular Community Bank

Gifts of \$10.000-\$14.999

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Gifts of \$5.000-\$9.999

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TCBA WatsonRice LLP

Kate & John Townsend

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